

Need help with Setting Up Custom Codes?

This guide will teach you how to set up custom codes in the portal.

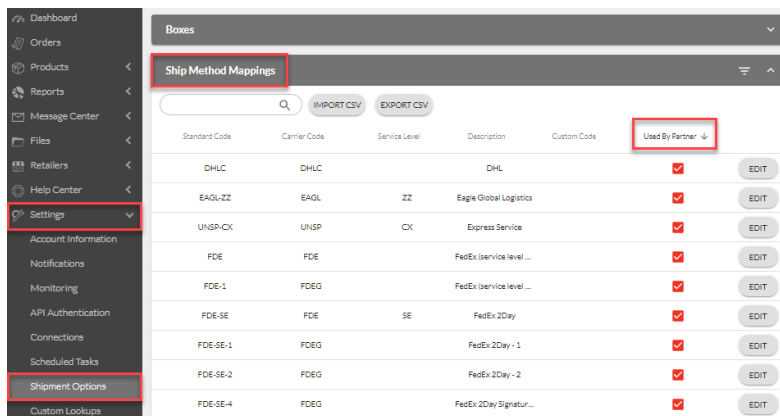
See the link below for more information on Shipment Options such as how they work, terminology, examples, and the order/shipment flow.

Shipment Options

1. Review what ship methods are accepted by the retailer

These are the ship methods the retailer has listed as acceptable ship methods for suppliers to use. These can be found in the portal.

1. In the portal, navigate to **Settings > Shipment Options**
2. On the right side, click on **Used By Partner**. This will pull up all the ship methods that all your retailers accept (to see partner-specific ship methods, scroll down to **Partner Ship Method Mappings**)

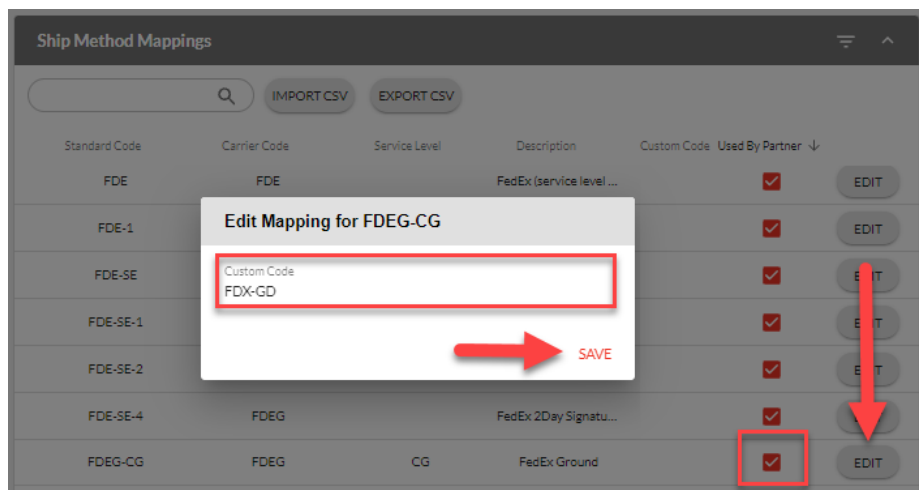


Standard Code	Carrier Code	Service Level	Description	Custom Code	Used By Partner	
DHLC	DHLC		DHL		<input checked="" type="checkbox"/>	EDIT
EAGL-ZZ	EAGL	ZZ	Eagle Global Logistics		<input checked="" type="checkbox"/>	EDIT
UNSP-CX	UNSP	CX	Express Service		<input checked="" type="checkbox"/>	EDIT
FDE	FDE		FedEx (service level ...		<input checked="" type="checkbox"/>	EDIT
FDE-1	FDEG		FedEx (service level ...		<input checked="" type="checkbox"/>	EDIT
FDE-SE	FDE	SE	FedEx 2Day		<input checked="" type="checkbox"/>	EDIT
FDE-SE-1	FDEG		FedEx 2Day - 1		<input checked="" type="checkbox"/>	EDIT
FDE-SE-2	FDEG		FedEx 2Day - 2		<input checked="" type="checkbox"/>	EDIT
FDE-SE-4	FDEG		FedEx 2Day Signatur...		<input checked="" type="checkbox"/>	EDIT

2. Set up custom codes

Review the **Standard Code** (first column). If your system uses a different code as the one listed under Standard Code, you will need to add a **Custom Code** so our system can match your Custom Code to our Standard Code.

1. Search the ship method you would like to set up a custom code for
2. Click **Edit** and enter in your custom code (the code as it appears in your system)



Our system will translate your custom code to our standard code on all orders and return documents. If a code is received that is not mapped, you may receive an error and your document may fail.



Move custom codes from stage to production

Custom Codes do not carry over to stage/production environments. Use the **Export CSV** and **Import CSV** to download and upload your custom codes into a new environment.

Need more information?

Visit our [Knowledge Base](#) or log into [Learn Logicbroker](#) for more details on how to optimize your Logicbroker experience.

Helpful Links

[Shipment Options](#)

[FAQ's](#)



Support

Reach out to support@logicbroker.com