

Need help with Setting Up a Connection in the Portal?

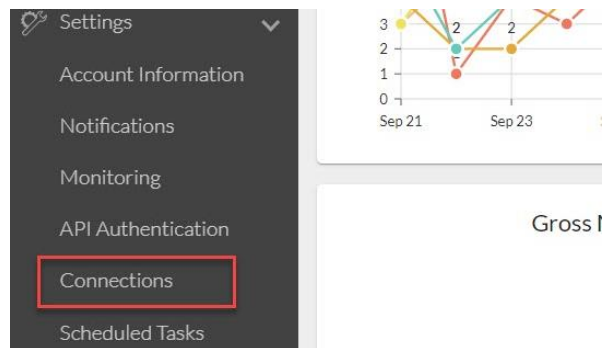
This guide will teach you how to set up a connection in the portal.

Connections can be created directly in the Portal; all you need is your credentials.

[Logicbroker Stage Portal](#)

1. Click “Connections”

Navigate to the toolbar on the left-hand side of the screen, click on “Settings” and click on “Connections”. Once you click on the settings tab, connections will appear in the dropdown.

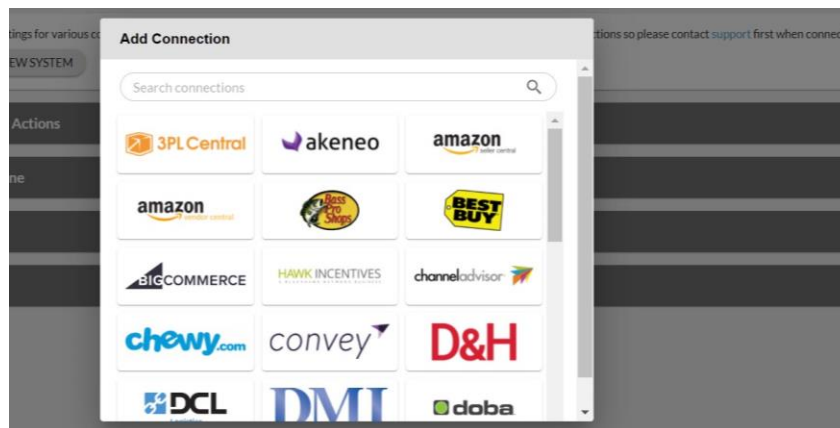


Be aware of the environment you are working in. You will need to initially configure the connection in Stage for testing, remove the credentials, and move them over to Production.

Logicbroker Production Portal

2. Click “Connect to a New System”

When you click on “Connect to a New System” all of the connectors configured in the Logicbroker system will appear. If you do not see the connection you are looking for and would like to add it, please send an email to support@logicbroker.com.



3. Add the Credentials and Click “Save”.

After the connector has been selected, input the credentials required to create the connection and click “Save”. On this page you can also see what capabilities are available with the connection.





TIP

After you have saved your credentials for the connection there is additional information visible to you depending on the connection. For example, [ShipStation](#) connections will also provide Store IDs, Service Levels, and Warehouses.

4. Contact Support.

When your connection is complete, confirm set up has been done correctly.

Email support@logicbroker.com to confirm your connection is ready to be used in the requested environment.

[Contact Support](#)



TIP

This functionality is only available to billable users. If you would like to learn more about self-serviceable connections, please contact sales@logicbroker.com

Need more information?

Visit our [Knowledge Base](#) or log into [Learn Logicbroker](#) for more details on how to optimize your Logicbroker experience.

Links from this Guide

Logicbroker Stage Portal
<http://stageportal.logicbroker.com>

Logicbroker Production Portal
<http://portal.logicbroker.com>

Contact Support
support@logicbroker.com

Final Thoughts

The self-serviceable connections are available for billable users. Users can establish their own connection by simply inputting their credentials. If a connection is not showcased in the Portal and you would like to add it, please send an email to support@logicbroker.com.